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Name and surname of
 the consumer(s):
 Address of the
 consumer(s)

Complaint for goods

This is to inform that the [product name].....I purchased on [date]
 is defective.

The defect is as follows:

.....

The defect was found on [date]

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

- exchange of the goods under Article 561 § 1 of the Civil Code *)
- repair of the goods free of charge under Article 561 § 1 of the Civil Code *)
- price reduction in the amount of (in words:
) PLN. Please
 return the indicated amount to the account
 / by postal order to my address, under
 Article 560 § 1 of the Civil Code *)
- I withdraw from the agreement and request a refund of the goods price to the
 account..... /by postal order to my
 address under Article 560 § 1 of the Civil Code *)

I declare that I have purchased the product under the agreement directly related to my business activity, and
 the content of this agreement indicates, that it does not have a professional character for me, which results in
 particular from the subject of my business activity YES | NO*

Yours sincerely,

.....

*delete as appropriate